

# Washington State Patrol Media Release

*Chief John R. Batiste*

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**\*\*\*For Immediate Release\*\*\***

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## **WSP Polls Ferry Customers**

As a follow-up from the press event yesterday at Coleman Dock:

In an effort to gain feedback from ferry customers, the Washington State Patrol (WSP) is seeking input regarding the quality of their public safety services for the Washington State Ferries (WSF). The survey will be available at all of the ferry terminals and can be dropped off upon exiting the vessel at their final destination. If customers are unable to fill out the survey at the time of service, they can mail their survey to us or access the survey from the WSP Web site ([www.wsp.wa.gov](http://www.wsp.wa.gov)) or at the following URL: [http://www.wsp.wa.gov/comunity/\\_survey/vatsurvey.htm](http://www.wsp.wa.gov/comunity/_survey/vatsurvey.htm).

The WSP will be conducting the 2005 poll, starting March 10 and continuing on until April 10. Questions cover the users' frequency of travel on WSF, and their feedback on different enforcement related aspects around the ferry terminal. This survey will be conducted yearly, enabling WSP to improve the quality of the service we provide to WSF.

"We are all working toward the same goal to ensure public safety to everyone," said Captain Steve Sutton. "The citizens are a key part in our efforts, and by getting their feedback we hope to strengthen our efforts at ferry terminals."

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